



S.O.S.

Shovel Out Seniors Program 2024/2025

Dear Resident,

Welcome to the Department of Public Safety's snow shoveling program, Shovel Out Seniors. The purpose of this program is to provide affordable snow-shoveling services to senior citizens or disabled persons who are unable to shovel snow on their own. We have had great success with this program and are hoping to continue this service to those Nutley residents in need of help. We have networked with students from Nutley High School who ***within 24 hours after the end of the snowfall***, will shovel snow from the areas you request.

In order for this program to be effective we need to follow certain guidelines which have changed if you participated in years past. The following outlines the specifics of the program:

- Please call the student assigned to you or one on the list provided on the day of the snow fall to verify that you will need the shoveling service. Many times a neighbor or friend may offer to shovel for you and it would then not be necessary for a student to come to your home.
- Senior citizens should discuss fees when contacting the student. When the student arrives, tell them what areas you would like shoveled and how much you would be willing to pay them.
- We have an extraordinary group of young adults that are committed to this effort so we do not foresee any problems. If, however, you do have a concern please call the SOS coordinator **Michele Koster at (973) 284-4940 ext. 2152 immediately**. Safety is an important factor for both senior citizen and students.
- Please note that students will come to your home only when a significant snowfall has occurred (3" and more). The purpose of

this program is to avoid seniors having to shovel heavy amounts of snow.

- Students will not clear snow from vehicles.
- Students will not be permitted to enter a senior citizen's home for any reason.

The students we have been able to recruit for this program are eager and ready to help. In addition, we see this program as an opportunity to put young adults of our community in touch with our seniors.

SENIOR CITIZEN

ADDRESS

NAME: _____

Contact number(s) Home: _____ Cell: _____

As noted earlier, the program has changed so that your contact is with the student directly. You will be provided a list of additional names of students should your assigned student not show or is not able to provide services. You no longer need to call the Department of Public Safety unless there is a problem. Please understand that students are in school from 8:00 a.m. to approximately 3:00 pm and may not be able to answer when you call. Please be mindful when you are reaching out to a student that you do not call too early or late in the evening. Be sure to leave a message with your information and request a return call. Also note that students do not shovel for snow accumulations under 3" and do not shovel when ice is present. You can have salt available for them to spread on shoveled areas to ensure the clearest possible walkways.

We look forward to another productive shoveling year with the students providing this much needed service to our seniors.

With warm regards,



Alphonse Petracco

Commissioner Department of Public Safety

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